SuccESS Strategies

How ESS Can Help

The Office of Educational Services for Students (ESS) provides opportunities for undergraduate, graduate, and professional students to reinforce and apply classroom learning and to assess and improve study strategies.

Peer Learning Programs

**Supplemental Instruction (SI)**

Supplemental Instruction (SI) Leaders are available each semester in selected undergraduate courses in mathematics, sciences, and engineering. SI Leaders are trained and experienced peer tutors, each of whom has been successful in his or her assigned course. SI Leaders attend the course to which they have been assigned and conduct weekly study sessions designed to give students the opportunity to review and clarify difficult concepts. Questions regarding SI should be directed to James Eller at jle12@case.edu. For more information, find us online at students.case.edu/academic/tutoring/instruction.

**Spoken English Programs (SEP)**

Spoken English tutoring is available for improving pronunciation and conversational skills. Appointments are available for undergraduate and graduate students at tutortrac.case.edu. For more information, contact Elise Geither or Sarah Dellinger at SEP@case.edu. More information is available at students.case.edu/academic/tutoring/spokenenglish.

**Peer Tutoring**

Peer tutors are available for an individual tutoring appointments in various undergraduate courses including accounting, biology, chemistry, computer science, economics, foreign languages, engineering, mathematics, music, physics, psychology, and statistics. Students can schedule up to five appointments per week, free of charge. For more information, contact Jenn DeSantis at jennifer.desantis@case.edu.

Students can sign up for tutoring appointments at tutortrac.case.edu.

**Study Group +1**

Study Group +1 allows for discussion of course content in a peer tutor supported group. Undergraduate students interested in the program can visit the ESS Study Group +1 webpage to submit a request for a tutor online at students.case.edu/academic/tutoring/studygroups.

For more information about the program, contact Jenn DeSantis at jennifer.desantis@case.edu.

**SEP Mentors**

The SEP Mentors are international students who can serve as mentors to international undergraduate students who are new to campus and the United States.

The SEP Mentors will be available to meet with International students regarding general issues and questions such as:

- Participating in activities on campus
- Managing new everyday life challenges
- Taking advantage of campus resources
- Coping with culture shock
- Rushing a fraternity or sorority

Strategic Learning Experiences
SuccESS Strategies

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Courses and Seminars

UNIV 100
UNIV 100 is a non-credit five-week seminar that helps undergraduates develop ways to effectively manage their busy schedules, prepare for exams, take better notes, and enhance their study skills. The class meets once a week and runs three different times in the semester. Students can enroll in the course through SIS.

Fee-Based Spoken English
The Spoken English Seminar is a short course designed to help international graduate and professional students enhance their speaking skills. This five-week, fee-based course meets twice a week for a total of ten hours. For more information about the course, contact Elise Geither at ejg65@case.edu.

Direct Staff Support

Disability Resources
The Disability Resources staff meet with undergraduate, graduate, and professional students and review their documentation to determine their eligibility for accommodations. For more information about the visit ess.case.edu/disability, or e-mail Grace Clifford or Eboni Porter at disability@case.edu.

Individual Consultations
Undergraduates, graduates, and professional students can meet an ESS staff member for a private, confidential appointment about reading, note taking, test-preparation, and time management strategies. To schedule an appointment, students can stop by the ESS front desk or call 216.368.5230.

ESS Testing Center
The ESS Testing Center staff coordinate and administer quizzes and exams for students with approved testing accommodations. For more information about the testing center, visit ess.case.edu/disability/policies/testing.html or email Rachel Inman at exams@case.edu.

Programming
ESS offers a variety of programs for classrooms, departments, and organizations. To request a program, go to students.case.edu/academic/resources/programs.fbsx and complete the request form.

Web Support

Academic Inventory
The Academic and Learning Style Inventory is an online tool to help students assess their skills and preferences in areas such as time management, reading and note-taking, and personal wellness. Take the inventory at students.case.edu/academic/resources/inventory.

Learning about Disabilities
Disability Resources offers an online directory of information about common disabilities, possible accommodations, and official policies. Access this information at students.case.edu/academic/resources/onepagers.

SuccESS Strategies
ESS publishes one-page SuccESS Strategies (similar to this one) that address topics such as finding your learning style, study skills, note-taking skills, how to stay motivated, fighting procrastination, and much more.

Useful for students and for faculty office hours, these SuccESS Strategies are available in hardcopy or can be accessed at students.case.edu/academic/resources/onepagers.

MISSION: To empower students to achieve their potential as active, confident, and independent learners and as full participants in a community of scholars and researchers.