International SuccESS Strategies

How Can ESS Assist International Students?

US colleges and universities offer academic support to their undergraduate and graduate students. Educational Services for Students (ESS) is CWRU’s approach to this type of support. ESS offers a range of services and programs, all of which are free to undergraduates and graduate students. International undergraduates may prefer to seek help from upper-class undergraduates from their own home country. They may feel more comfortable asking questions in their first language with someone who knows what it’s like to be an international student. ESS is not seeking to replace this type of support. Instead, ESS hopes to be an additional resource.

ESS staff members welcome international students to make an appointment to discuss time management and study skills strategies. To arrange an appointment, call the main office at 216-368-5230. The ESS staff member meeting with you will help you devise a schedule and study system that meets your individual needs. If you have questions or comments about ESS services, contact Judith Olson-Hammer, ESS Director at jko2@case.edu. For questions about Spoken English Programs contact, Elise Geither or Sarah Dellinger, at selp@case.edu.

Programs and Services

**Spoken English Tutors** are CWRU students who meet with international students individually to enhance spoken English for professional, academic, and conversational needs. Appointments can be made at tutortrac.case.edu.

**UNIV 102** is a non-credit, pass/no-pass 5-week seminar that will help students develop effective strategies for presenting in American and CWRU classes.

**Cultural Programs:** ESS sponsors and hosts several programs that give students the opportunity to learn from students from other cultures.

**Peer Tutors** provide individual tutoring in several courses offered at CWRU. Peer Tutors help students clarify assignments, connect lecture and readings, practice problem-solving, and work on language courses.

**SAGES Peer Writing Crew** offers individualized writing support through face-to-face meetings and an electronic drop box. Papers delivered to the drop box will receive written comments. The drop box is available at sageswritingcrew@gmail.com. The Crew’s e-handbook entitled *Beyond Typing: The Students' Guide to Writing* is available at ess.case.edu/sagesguide.

**Spoken English Seminar** is a non-credit, five-week seminar for graduate and professional students, and research scholars, to help improve their spoken English skills. This seminar meets twice a week for a total of 10 class hours. The schedule for this seminar is flexible, accommodating students' schedules. Students register in person at ESS during business hours. There is a fee for this course.

**SELP Mentors** are successful international students available to assist incoming students with successfully navigating their time at CWRU. The Mentors will share their insight into American culture and best approaches to managing academic life and campus involvement.

**Supplemental Instruction (SI)** is a student-led academic enhancement program. SI Leaders are students who have succeeded in the course and have been recommended by a professor and trained by ESS to lead group study sessions for that course. SI sessions are available for biology, chemistry, engineering, and physics courses.